

SAVE THE DATES!

Wednesday, March 11th
Social Club at 2:00 pm
All Seasons Gathering Room

Sunday, March 15th
Wreath Removal Day

Friday, April 10th
Good Friday
Office Closed, Cemeteries open

Sunday, April 12th
Easter Sunrise Service 7:00 am
All Seasons Chapel

Sunday, May 10th
Mother's Day

Monday, May 25th
Memorial Day
Office Closed, Cemeteries open

Saturday, June 20th
Service of Remembrance 4:00 pm
Ice Cream Social
All Seasons Chapel

Sunday, June 21st
Father's Day

Friday, July 3rd
Independence Day
Office and Cemeteries open

Saturday, July 4th
Independence Day
Office Closed, Cemeteries open

EASTER SUNRISE SERVICE

Sunday, April 12th at 7:00 a.m. in All Seasons Chapel

The annual Easter celebration on **Sunday, April 12th at 7:00 a.m.** will include scripture, music and meditations by the Evangelical Church of Fairport with Pastor Scott Ferguson officiating. All denominations are welcome to attend and reservations are not needed. Please plan to arrive at All Seasons Chapel early to get a good parking space and a good seat as this service is always very well attended.

JUNE SERVICE OF REMEMBRANCE

ICE CREAM SOCIAL & BUTTERFLY RELEASE

Saturday, June 20th, 4:00 p.m. in All Seasons Chapel

Join us for this uplifting gathering that will feature great music, our Prayer of Names, readings and poetry. This is an event that we encourage you to bring the whole family. The following day is Father's Day and the first day of spring, why not bring dad in for an ice cream? We will have a delicious ice cream social and (weather permitting) a butterfly release. Look for more details in our Spring newsletter but SAVE THE DATE, **JUNE 20th at 4:00 pm.**

2020 TIME TO GROW!

Coming this summer we will be developing several new areas of our Park for more burial options. We will be expanding property in the forest, green burial area and near our Gold Star family monument.

In addition, we will be forging new hiking trails, offering extended areas for recreation.

MEMORIES FOREVER CAST IN BRONZE

Creating a lasting memory of the deceased is so important. We have always taken pride in helping our families design memorial markers that remind them of their loved one.

Our Marker Department is designed to work closely with families and help them capture the essence of the person who has passed. Marcia Boccacci, our Marker Coordinator, will show families several options, whether it is for a large bronze marker or a rock plaque for the Nature Trail.

While we do our best to keep costs affordable, we cannot control industry price increases from the manufacturers we work with. As a result, White Haven prices were increased on January 1, 2020. We would like to extend the 2019 pricing to you until **March 27, 2020**. Because of the amount of time that goes into each marker, we encourage you to make an appointment. (Some of our vendors might take up to 12 weeks for a marker to come in.) Please call the office at 585-586-5250 and ask for Terri or Marcia to schedule your appointment.



Marker installation will begin in late spring and is dependent upon weather conditions.

I NEVER LEFT YOU

I watch you everyday
I am always very near
I know deep in your heart
You realize I am here
I watch you while you sleep
In your bed at home
I hear you when you speak to me
When you are on your own
You cannot understand
The reason I am gone
But I will never leave you
I am there to keep you strong
Talk to me I hear you
Though you may not see
We share a unbroken bond
That will always be
Death won't keep us apart
For our love is forever
Just remember me in your heart
And one day we will be together
Live your life and live it full
Don't waste a single day
Remember I am always with you
Every step of the way
By John F. Connor



WREATHS

The week of **March 15th** is the date that we plan on removing all of the wreaths for our spring clean-up. If there is still a lot of snow on the ground and the tripods are still frozen into the soil, we may have to wait a few days. If you purchased your wreath from White Haven, don't worry! We will remove and discard your wreath for you as soon as we are able. If you purchased your wreath elsewhere and would like to keep it, please remove it as soon as you are able. If your wreath is left on our grounds after March 15th we will remove it and discard it as we remove all the wreaths purchased through us.

FLOWER VASES

In-ground flower vases installed by White Haven may be used after **March 15th**, as long as the snow is finally gone. Please note, however, that in order to avoid freezing pipes, the water in the Park is not turned on until around May 1st, so you will need to bring your own supply of water along. If you do not already have an in-ground vase, please stop into the office to order one. The cost is just \$45 and it usually takes about a week for your vase to be installed. This excludes Green Burial, Nature Trail, and any other areas in the Park that are not designated for vase installation.

Due to winter snow & sleet, occasionally a vase will become stuck and difficult to get out. Please do not attempt to pry it out yourself. This may cause damage to the cup and it will have to be replaced at an added cost to you. Please call or stop by the office and we will gladly put in a work order for our grounds crew to raise the vase. This process will usually take a few days but we do have a supply of temporary vases available by the back door of the office. If you have any questions, please call the office at 585-586-5250.

SPRING AND FALL FLOWER BOUQUETS

White Haven has two floral bouquets that we offer to those who have a permanent vase below the ground. We order new bouquets each year so there is a splash of variety year after year. This year we will have a bright bouquet of spring colors in various flower types. Spring bouquets may be ordered through the office for \$25. The fall bouquet will be an assortment of autumn blooms and can be ordered through the office for \$25. To order or find out if a loved one is eligible for this flower program, please contact the office at 585-586-5250.



REMEMBRANCE DEDICATIONS

Our 2020 Mausoleum Remembrance Dedication forms have been mailed out. These dedications are for Easter, Mother's Day, Memorial Day and Father's Day. If you did not receive a form, please call us at 585-586-5250. We will be happy to add you to our mailing list and send a copy out to you in the mail.

COMING SOON!

TREEKEEPER ONLINE TREE DATABASE PROGRAM

White Haven is pleased to announce that we are very close to launching a new platform on our website. Treekeeper, an all-in-one urban forestry management system, is a powerful tool that can be used in many ways. It will provide a digital snapshot, for our crew, of our tree maintenance programs. It will also serve as a unique tool in providing many benefits to the public. We are in the process of cataloguing all of our trees and will hopefully be able to have a searchable database attached to our website in the Spring/Summer of 2020. We will also be using Treekeeper to set up tree tours for a variety of different species and categories. If you have any questions, comments or suggestions please call or email Nate Romagnola at (585) 586-5250 or nate@whitehavenmemorialpark.com

SOCIAL CLUB

We know some of you have missed our monthly Social Club. We are happy to announce that we will be starting it back up on March 11th at 2:00 pm. This is a once a month "get together" to relax and have some great conversations with a group of White Haven family members. We invite you to come, have a cup of coffee and meet some wonderful people. Please call Nanci DeLeo for more details. 585-703-6695.



NEWSLETTER ELECTRONICALLY

In an effort to reduce our postage costs and be more eco-friendly we would like to offer this newsletter electronically. If you prefer this publication emailed to you, please send your email address to:
terri@whitehavenmemorialpark.com

WHITE HAVEN PRESERVATION FOUNDATION, INC.

The White Haven Preservation Foundation continues to grow. With the generous donations that many of our families have given, we are able to continue the great work we are doing to maintain our historical structures, wildlife and the numerous trees and plants that adorn our Park. We are grateful to be able to preserve our beautiful Park and the nature that surrounds us with your support.

If someone you love rests here at White Haven and you would like to dedicate a memorial gift in their memory, we have many options to choose from. Plant a tree, dedicate a blue bird nesting box, place a bench or a bronze butterfly plaque in designated areas. These and many more options are available with various donation amounts.

All donations are tax deductible to the full extent allowed by law since no goods or services would be given in exchange for your donation.

For further information on our projects or donation opportunities, please call JudieLynn Nassar McAvinney, President/CEO, at 585-586-5250.

VETERAN'S CASKET FLAG PROGRAM

We have a Flag Pole in our Veterans Section A, and we are now able to fly casket sized flags. If you would like to have your loved one's flag flown, please call our office and ask for JudieLynn. We would be honored to raise the flag in the month of your choice. The flag will be returned to you at your request. If you would just like to honor your loved one who served and you do not have a flag, we will fly ours and honor them with a write up on our website. This is one of many ways that White Haven Memorial Park honors and supports those who have served our Country.



MONUMENT MOMENT

We have many great monuments in our park. One has a tragic but yet inspiring saga that happened during WWII.

Our Four Chaplains Memorial is a memorial to four heroic chaplains who were on the Dorchester near the coast of Greenland in the North Atlantic during WWII. A torpedo struck the ship at 12:55 am on Feb. 3, 1943, within 27 minutes, the ship had disappeared beneath the waves into the cold water. Of the 902 people on board, only 230 survived. Among the dead were four Army chaplains: two Protestant ministers, a Jewish rabbi, and a Catholic priest.

After the explosion, the four chaplains spread out among the men onboard, calming the frightened, leading men to safety, and handing out life vests. Each chaplain eventually gave his own life vest to a soldier onboard the Dorchester who did not have one. Survivors saw the four chaplains on the foredeck of the ship, arms locked together and praying as the ship went under. It was an unforgettable sight and has become a symbol of interfaith cooperation and heroism.



Our memorial to the four Chaplains was dedicated in 1959 and is in the middle of Section H. When the weather gets better take a stroll through Section H, say a prayer for our servicemen who give their lives everyday for our freedom and safety.

HEALTH CORNER

There are an average of 2,000 steps in a mile. The perimeter of the park is approximately 1 1/2 miles, that's 3,000 steps to walk around the park! Come take a walk and get your steps in! Walking burns calories, strengthens your heart, boosts your energy, improves your mood and extends your life. Come walk our park!

VOLUNTEERS WANTED

You might not know this but White Haven is a not-for-profit organization, therefore, we rely on volunteers and "friends" to help with various things around the park. We have a database of volunteers and we would love it if we could add your name to it. Perhaps you could volunteer for an event, or maybe you would like to help with our next organized gardening event.

Email Terri at terri@whitehavenmemorialpark.com or call her at 586-5250. She will add your name to our list of volunteers and will be in touch with you the next time we need some help. Thank you!

CANANDAIGUA LAKEVIEW

Are you proud to have selected your final resting spot at Canandaigua Lakeview Cemetery, with one of the best lake views around? If so, we would be happy to reward you with a \$50 Wegmans gift card, just for sharing the news. All you need to do is tell your friends and family members about your decision and encourage them to join you. Then, call your Memorial Counselor and give them the names and contact information of anyone who is interested. If they purchase their burial property pre-need at either Canandaigua Lakeview or White Haven, we will send YOU a \$50 Wegmans gift card. There is no limit on the number of cards you can earn, but prior sales are excluded. So, start thinking about who you would like to have join you in your forever spot on the shores of beautiful Canandaigua Lake!



MEET THE STAFF

If you have been in the office lately to visit, you may have noticed some new faces. There have been a few front end changes over the last couple of years. Terri DiFiore was hired in July of 2017 as customer service for our families. In January of 2020, she was promoted to the position of Administrative Support Services Manager. She is the support person for our various departments at White Haven as well as organizing our newsletters, annual reports, volunteer database and various park events. If you have any compliments, concerns, problems, ideas or things you would like to see happen at White Haven please stop in to discuss them. Her contact is terri@whitehavenmemorialpark.com or 585-586-5250.



Sarah Callahan is our main front end receptionist who joined us in October of 2019. She has been a welcome addition to our White Haven family. She will help you at the front desk when you come in and will most likely answer the phone when you call. She will do everything she can to help you or quickly direct your question to someone who can. Sarah comes to us with many years of customer service experience. On your next trip to visit your loved one, please stop by the office and say hello.

OFFICERS

JudieLynn Nassar McAvinney—*President and CEO*
Chuck Orlando—*Chief Financial Officer*
Nate Romagnola—*Vice-President & Secretary*

OPERATIONS

Jill Weaver—*Funeral and Cremations Coordinator*
Holly DeVeronica—*Accounting and Processing Coordinator*
Peggy Albright—*Accounting*
Nanci DeLeo—*Certified Celebrant*

CUSTOMER SERVICE

Terri DiFiore—*Administrative Support Services Manager*
Sarah Callahan—*Customer Service*

MARKER DEPARTMENT

Marcia Boccacci—*Memorial Products Coordinator*

MEMORIAL COUNSELORS

Heather Johnson—*Memorial Counselor*
Michelle Papa Hoefen—*Memorial Counselor*

GROUNDS SUPERVISORS

Chuck Reagan—*Park Superintendent*
Ben Cutter—*Assistant Park Superintendent*
Gary Burke—*Director of Park Operations and Horticulture*
Adam Romagnola—*Assistant Director of Operations and Horticulture*

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Newsletter Winter & Spring 2020

