

White Haven Memorial Parks, Inc.

White Haven Memorial Park and Canandaigua Lakeview Cemetery

October 13, 2021

Here at White Haven Memorial Park we value our customers, our employees, and our business partners. In times of pandemic emergencies, such as Coronavirus, our goal is to adopt proper protocol to keep everyone as safe as possible while maintaining our commitment to excellent customer service. We appreciate your continued patience and cooperation as we move through each phase of our reopening.

Effective immediately the following changes will go into effect:

1. **Vaccinated & Unvaccinated visitors are strongly encouraged to continue to wear a mask and practice proper social distancing.**
2. All mausoleums will be open until 4:00 PM.
3. All Seasons Chapel and Creation Chapel will be available for services with full occupancy and regular scheduling. The Gathering Room will continue to be closed.

Burials will continue to be scheduled; however, we will continue with the current policies that were implemented at the beginning of COVID-19 for burial ceremonies at the gravesite. Our staff will be able to help our families with the proper arrangements.

Main office staff and Memorial Counselors will be available to meet with families inside the main office. We continue to ask that you please limit your visit to two people at a time.

We thank you for your understanding. Please call the office if you have questions or would like to schedule an appointment with our Memorial Counselors.

Office phone number 585-586-5250

Office hours for visits & phone calls M-F 9:00 am-5:00 pm & Sat. 9:00 am-12:00 pm

Memorial Counselors will be available by phone, visit or by appointment.

Please Note: All temporary policies, during COVID-19 are subject to change as we are given more information from our Federal, State, and local governments. Please check our website or call the office for updates.