

*At White Haven Memorial Park's, Inc., we respect and honor the value of every customer, family, employee, and community member that we serve. We honor all equally in life and in death. We value diversity and inclusiveness of all religious beliefs, cultures, and ethnicities as we help to ease the loss of a loved one offering compassion and empathy to all we serve.*

### IMPORTANT DATES AND EVENTS

#### **Friday, November 5th**

All flowers must be removed from graves to allow for fall cleanup

#### **Monday, November 15th**

First day to place wreaths on graves

#### **Thursday, November 25th**

Thanksgiving Day  
Office closed, cemeteries open

#### **Saturday, December 4th (starting)**

Virtual Holiday Service of Remembrance

#### **Friday, December 24th**

Christmas Eve  
Office closed at noon  
Cemeteries open

#### **Saturday, December 25th**

Christmas Day  
Office closed, cemeteries open

#### **Friday, December 31st**

New Year's Eve  
Office closed at noon  
Cemeteries open

#### **Saturday, January 1st**

New Year's Day  
Office closed, cemeteries open

#### **Monday, January 17th**

Dr. Martin Luther King, Jr. Day  
Office and cemeteries open

#### **Monday, February 21st**

Presidents' Day  
Office and cemeteries open

### HOLIDAY SERVICE OF REMEMBRANCE

Our Holiday Service of Remembrance has always been an uplifting memorable service that we shared every year. Last year because of COVID we had a shortened service that we filmed and put on our website for you to watch. We were hoping that we could go back to having an in-person event. We miss our family and friends and the peace and comfort that this service give us. Unfortunately, due to the increased COVID numbers we feel it is best to keep the service virtual again this year.

We are working with Madrigalia to bring you a full on-line Remembrance Service. Our service would consist of music from Madrigalia, readings, poems and the reading of names. We still have to finalize everything but we hope to have this up and on our website by December 4th.

To have your loved one's picture included in the photo presentation, you can drop it off, mail it or email a JPEG file to Nate at [nate@whitehavenmemorialpark.com](mailto:nate@whitehavenmemorialpark.com) If you choose to send a picture by regular mail and you would like to get it back, please write your loved one's name clearly on the back of the photo and include your address so it can be returned to you. If you previously submitted a loved one's photo for the 2020 Remembrance Service and would like it included in the service this year, let Nate know and we will add it to the video presentation.

Thank you for your patience and understanding, we want nothing more than to meet again but we want everyone to be safe.

**The cut-off date to submit names and pictures for The Holiday Service is Monday, November 29th.**

**Contact the office at 585-586-5250**

**or send an email to: [nate@whitehavenmemorialpark.com](mailto:nate@whitehavenmemorialpark.com) if you have any questions.**



*For months, these two friends have been meeting every week at our gazebo.*

*It's a great place to enjoy the weather and visit with friends at the same time.*

### PET BLESSING

Even though we had a rainy day for our "Drive-Thru" Pet Blessing, we had a wonderful turn out. Nanci, our certified celebrant blessed over 30 of our furry family members.



## FLOWER AND WREATH REMINDERS

**Friday, November 5th** is the LAST day for flower arrangements on graves. Starting on Nov. 6th, we will remove any remaining flowers and turn the vase cups upside down to lie flush with the ground to get ready for the winter season. When we need to make a burial we have to be ready to clear any snow away with our snow blowers; if the vases are not turned over they can be hit, causing damage to both the vase and the snow blower.

**Beginning November 6th** we will be turning off all water in the Park as overnight temperatures begin to dip below the freezing point.

**Thursday, November 11th** is Veterans Day. The one exception to the limitation on grave decorations after Nov. 5th. You may place an American flag on the grave of a veteran on Veterans Day. For this one holiday, please place the flag directly in the ground rather than using the vase cup.

**Monday, November 15th** is the FIRST day that wreaths are permitted on the grounds. We need the time between the 5th and the 14th of November to clear all of our grounds of all decorations and leaves before the snow starts to fall. We appreciate your cooperation by not bringing flowers during this time.

**White Haven Wreath & Flower Programs** If you would like to purchase a wreath from White Haven, we will place the wreath for you in early December and remove it next spring. Please use the order form you received in the mail or call Jill Wheeler at 585-586-5250 to order or receive further information.

All White Haven wreaths will be tagged with the grave location to help our employees return a wreath to its proper location if it needs to be moved for a burial. If you purchase a wreath from another source, please tag your wreath with the grave location so that it, too, may be returned to its proper location. Please note that all wreaths are to be green, no larger than 24" in diameter, and placed on a metal tripod stand. All other decorations will be removed by staff.



If your loved one is in one of our mausoleums, please do NOT bring a wreath to place outside the buildings. If you have an exterior crypt with an in-ground vase, you are welcome to place a holiday spray in your vase. For all other crypt or niche owners, we encourage you to participate in our holiday flower placement program. If you did not receive a notice of this program in the mail, please call Jill Wheeler at 585-586-5250 for details.

## TREE OF REMEMBRANCE

Again this year we will have a remembrance tree in our small gazebo in the front parking lot. You are welcome to bring your non-breakable ornaments (no glass) in memory of your loved one and hang it on the tree. Our tree will be lit in the evening. The tree will be up and ready by Friday, November 26th. Because the ornaments will be exposed to the elements throughout December, please be aware that we are not responsible for lost, broken or missing ornaments. We are also asking if you would like your ornament back, please remove it by Sunday, January 2nd, 2022. All remaining ornaments will be discarded.



## EMPLOYEE APPRECIATION

All of our employees work hard and for the past five years we've held an Employee Appreciation Dinner to thank everyone for their hard work. Because last year was such a success we decided to do it again! We rented a tent (in case it rained), relaxed with our co-workers outside of a "work" setting and ate great food from Dinosaur BBQ. We had great weather again this year. Thank you to everyone's hard work and our leadership who make White Haven a great place to work. If you would like to become part of our team or know someone who would, **WE ARE HIRING** (see the ad below)



## WOULD YOU LIKE TO BECOME PART OF A TEAM?

If you are looking for a long-term family atmosphere where you are part of a team, White Haven is hiring. We are looking for motivated interment laborers to join our team. You must be over 18 and able to demonstrate the ability to work in a construction type atmosphere and be proficient in the use of hand and power tools. We are open year-round, so you must be able to work in all weather conditions and be able to lift at least 50 pounds. We are also hiring for a cleaner to keep our buildings in their best condition. Benefits include overtime, health insurance, 401k and an extensive employee assistance program. If you are interested or know someone who might be send your resume to: [gary@whitehavenmemorialpark.com](mailto:gary@whitehavenmemorialpark.com).

## HELP US SPREAD THE WORD!

Do you know anyone who would like to receive these Newsletters? Are there other members in your family who would also like to be kept up to date with the events at White Haven and Canandaigua Lakeview? Simply tell them to either call or email us to get on the list. Call Jill Wheeler @ 585-586-5250 or email her at [Jill@whitehavenmemorialpark.com](mailto:Jill@whitehavenmemorialpark.com)



## HIKING TRAILS

If you remember from our Summer Newsletter, Boy Scout Colin Naus from Troup 208 completed his Eagle Scout Project at White Haven. Along with his Troup and under the supervision of our Assistant Superintendent, Ben Cutter, they cleared out a hiking trail, installed pollinators, owl and bat boxes. Over the past few months Ben Cutter was able to expand and spread pea gravel along those hiking paths. The path starts behind the retention pond at the edge of the All Seasons parking lot in the back of the Park. Come take a walk through the woods and enjoy all the peace and tranquility it offers.



All of our trails are open year round for hikers, snow shoeing, cross country skiing and dog walking. Since we are a Certified Audubon Sanctuary you will be sure to happen upon some sort of wildlife during your activity. Many deer, turkeys, blue jays, rabbits, birds and other wildlife call our park home. Feel free to snap some photos and send them to Terri DiFiore at [terri@whitehavenmemorialpark.com](mailto:terri@whitehavenmemorialpark.com) or mail her copies at 210 Marsh Road, Pittsford, NY 14534. You might even see them in our next newsletter.

### MEMORIAL GIFTS

Our memorial gift program is a meaningful way to honor your loved ones. Memorializing them can bring comfort and aid in the grieving process. Your donation will be memorialized with a plaque. Along with honoring your loved one our Program is designed to add to the beautiful park-like setting that we have at White Haven. We have bird boxes, benches, trees, bronze butterflies, pew benches and many other things. Please call Terri at 585-586-5250 or email her at [terri@whitehavenmemorialpark.com](mailto:terri@whitehavenmemorialpark.com) for more information.

This past quarter the following memorial gifts have been placed in the park:

#### DONOR

Sheryl Yengera  
Maddy Falletti & Concetta Maiola  
Ann Marie Crist & Christine Crist  
Noreen Frank  
Susan Marsh  
Susan Marsh  
Jonathan Bender & Julie Wojick  
Linda Berger-Dunn  
Michelle Stopka  
Arthur Mann  
Arthur Mann  
Kathryn Ladd  
Marion Nelson  
Jan Scott  
Paulette Vansice

#### ITEM DONATED

Existing Tree  
Bench  
Bench  
Bench  
Bench  
Tree  
Bench  
Bird Box  
Bench  
Tree  
Bench  
Existing Tree  
Tree  
Bench  
Tree

#### IN MEMORY OF

Mildred Marie Johnston  
Mariano Maida  
Charles & Anna Crist  
Ross & Ann Mazzarella  
Saul Marsh  
Saul Marsh  
Jeffrey Wojick  
Edward S. Dunn  
Robert Dickson  
John McQuat & Family  
John McQuat & Family  
John & Rosalie Fleming  
  
Sven & Pat Rolfsen  
Gunter & Anna Borrosch

### BENCHES AVAILABLE FOR DONATION

The gardens in our Creation Chapel area have been recently re-done and we have eight new eco-friendly benches that are available for you to donate in memory of your loved one. We also have two new benches on either side of our fountain for donation. Contact Terri for more information. She can be reached at 586-5250 or email her at [terri@whitehavenmemorialpark.com](mailto:terri@whitehavenmemorialpark.com)



Don't leave the hard decisions to your family.  
Purchase your burial property pre-need today.

It's Quick.

It's Easy.

It's Peace-of-Mind.

"We are so grateful that they  
planned ahead with  
White Haven Memorial Park."



Call Us Today.  
We are here for You.  
(585) 586-5250  
whitehavenmemorialpark.com

210 Marsh Road  
Pittsford, New York 14534



210 Marsh Road  
Pittsford, New York 14534-1693

PRSR STD  
US POSTAGE  
PAID  
PERMIT 973  
ROCHESTER, NY

**WE ARE PET FRIENDLY**

*At White Haven we know that pets are part of your family. They are welcome around our Park and hiking trails. We have had some concerns from family members about pets running loose in the park. PLEASE ALL PETS MUST BE ON A LEASH and under your control at all times. If they are not you will be asked to leave the Park. We will have new signage at the beginning of the Park soon and waste bags for your convenience if you forgot yours. Please remember to pick up after them in order to keep our Park beautiful.*

